

219401

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER LETTER

DOCKET  
NUMBER: 2007 - 337 - C

(Please type or print)

Submitted by: Sage Telecom, Inc.

SC Bar Number:

Telephone: 214-495-4878

Address: 805 Central Expressway South, Suite  
100  
Allen, TX 75013-2789

Fax: 214-495-4795

Other:

Email: akarl@sagetelecom.net

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

| INDUSTRY (Check one)                                   | NATURE OF ACTION (Check all that Apply)            |  |  |
|--|--|--|--|
| <input type="checkbox"/> Electric                      | <input type="checkbox"/> Affidavit                 | <input type="checkbox"/> Letter                            | <input type="checkbox"/> Request                   |
| <input type="checkbox"/> Electric/Gas                  | <input type="checkbox"/> Agreement                 | <input type="checkbox"/> Memorandum                        | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Electric/Telecommunications   | <input type="checkbox"/> Answer                    | <input type="checkbox"/> Motion                            | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Electric/Water                | <input type="checkbox"/> Appellate Review          | <input type="checkbox"/> Objection                         | <input type="checkbox"/> Resale Agreement          |
| <input type="checkbox"/> Electric/Water/Telecom.       | <input type="checkbox"/> Application               | <input type="checkbox"/> Petition                          | <input type="checkbox"/> Resale Amendment          |
| <input type="checkbox"/> Electric/Water/Sewer          | <input type="checkbox"/> Brief                     | <input type="checkbox"/> Petition for Reconsideration      | <input type="checkbox"/> Reservation Letter        |
| <input type="checkbox"/> Gas                           | <input type="checkbox"/> Certificate               | <input type="checkbox"/> Petition for Rulemaking           | <input type="checkbox"/> Response                  |
| <input type="checkbox"/> Railroad                      | <input type="checkbox"/> Comments                  | <input type="checkbox"/> Petition for Rule to Show Cause   | <input type="checkbox"/> Response to Discovery     |
| <input type="checkbox"/> Sewer                         | <input type="checkbox"/> Complaint                 | <input type="checkbox"/> Petition to Intervene             | <input type="checkbox"/> Return to Petition        |
| <input checked="" type="checkbox"/> Telecommunications | <input type="checkbox"/> Consent Order             | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation               |
| <input type="checkbox"/> Transportation                | <input type="checkbox"/> Discovery                 | <input type="checkbox"/> Prefiled Testimony                | <input type="checkbox"/> Subpoena                  |
| <input type="checkbox"/> Water                         | <input type="checkbox"/> Exhibit                   | <input type="checkbox"/> Promotion                         | <input type="checkbox"/> Tariff                    |
| <input type="checkbox"/> Water/Sewer                   | <input type="checkbox"/> Expedited Consideration   | <input type="checkbox"/> Proposed Order                    | <input type="checkbox"/> Other: _____              |
| <input type="checkbox"/> Administrative Matter         | <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest                           | _____  |
| <input type="checkbox"/> Other:                        | <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit             | _____  |
|  | <input type="checkbox"/> Late-Filed Exhibit        | <input checked="" type="checkbox"/> Report                 |  |

RECEIVED SEP 02 2000



2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

September 28, 2009  
Via Overnight Delivery

Docketing Department  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Dr.  
Saluda Building  
Columbia, SC 29210

RE: Sage Telecom, Inc  
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative, filed on behalf of Sage Telecom, Inc. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Craig Neeld  
Compliance Reporting Specialist

cc: Andrew Karl - Sage Telecom, Inc  
file: Sage Telecom, Inc - Reporting - South Carolina

CN/rh

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE:    ☐ IXC            ☒ CLEC            ☐ ILEC            ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

Sage Telecom, Inc. \_\_\_\_\_

Company Name \_\_\_\_\_ FEIN/SSN \_\_\_\_\_

\_\_\_\_\_ 214-495-4700 \_\_\_\_\_

Dbaf/ka \_\_\_\_\_ Telephone # \_\_\_\_\_

805 Central Expressway South, Suite 100 \_\_\_\_\_

Mailing Address \_\_\_\_\_

Allen, TX 75013-2789 \_\_\_\_\_

City, State, Zip Code \_\_\_\_\_

805 Central Expressway South, Suite 100 \_\_\_\_\_

Business Location \_\_\_\_\_

Allen, TX 75013-2789 \_\_\_\_\_ Collin \_\_\_\_\_

City, State, Zip Code \_\_\_\_\_ County \_\_\_\_\_

**REGISTERED AGENT INFORMATION**

Registered Agent: \_\_\_\_\_ National Registered Agents, Inc. \_\_\_\_\_

Mailing Address: \_\_\_\_\_ 2 Office Park Court, Suite 103 \_\_\_\_\_

City, State, Zip Code: \_\_\_\_\_ Columbia, SC 29223 \_\_\_\_\_

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Sherri Flatt \_\_\_\_\_
- General Manager** (Include address if different than above.) \_\_\_\_\_
- 214-495-4847 / 214-495-4790 / sflatt@sagetelecom.net \_\_\_\_\_
- Telephone Number Facsimile Number E-mail Address
- B. See Attached \_\_\_\_\_
- Customer Relations /Complaints Representative** (Include address if different than above.) \_\_\_\_\_
- / 214-495-4788 / complaint@sagetelecom.net \_\_\_\_\_
- Telephone Number Facsimile Number E-mail Address
- C1. Brenda Owens \_\_\_\_\_
- Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.) \_\_\_\_\_
- 214-509-2455 / 214-495-4788 / Bowens@sagetelecom.net \_\_\_\_\_
- Telephone Number Facsimile Number E-mail Address
- C2. 888-449-4940 \_\_\_\_\_
- Customer Contact (Toll Free Number)** \_\_\_\_\_
- D. N/A \_\_\_\_\_
- Engineering Operations** (Include address if different than above.) \_\_\_\_\_

E. James Anthony  
**Test and Repair** (Include address if different than above.)  
214-495-4738 / 214-495-4788 / jamanthony@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

F. James Anthony  
**Emergencies** (During non-office hours)  
866-710-4004 / 214-495-4788 / jamanthony@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Sherri Flatt  
**Regulatory Officer** (Include address if different than above.)  
214-495-4847 / 214-495-4790 / sflatt@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address


H. Dennis Hamilton  
**Dual Party Mailings** (Name)  
805 Central Expressway South, Suite 100, Allen, TX 75013  
Mailing Address  
214-547-7101 / 214-495-4789 / dhamilton@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

I. Dennis Hamilton  
**Interim LEC Fund Mailings** (Name)  
805 Central Expressway South, Suite 100, Allen, TX 75013  
Mailing Address  
214-547-7101 / 214-495-4789 / dhamilton@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

J. Dennis Hamilton  
**Universal Service Fund Mailings** (Name)  
805 Central Expressway South, Suite 100, Allen, TX 75013  
Mailing Address  
214-547-7101 / 214-495-4789 / dhamilton@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

K. Dennis Hamilton  
**Gross Receipts Mailings** (Name)  
805 Central Expressway South, Suite 100, Allen, TX 75013  
Mailing Address  
214-547-7101 / 214-495-4789 / dhamilton@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

Andrew Karl  
This form was completed by (print name)  
Regulatory Compliance Manager  
Title

  
Signature  
8/14/09  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 03/2009)

## UTILITY COMPLAINT CONTACTS

Company Name: Sage Telecom, Inc.

Street Address: 805 Central Expressway South, Suite 100

City, State, Zip Code: Allen, TX 75013-2789

Main Phone Number: (214) 495-4700

Fax Number for complaints: (214) 495-4788

The following employees may be contacted for complaints received by the Commission. They may be contacted for verbal complaints (V), written complaints (W), or both (B).

Email address for complaints: complaint@sagetelecom.net

Pam Stroud (972) 747-4534 Email: pstroud@sagetelecom.net (B)

Crystal Ridgely (972) 747-4485 Email: cridgely@sagetelecom.net (B)

Yesenia Silvas (972) 747-3044 Email: ysilvas@sagetelecom.net (B)

Sommer Mapp

Manager, Customer Service Operations (972) 747-4458  
smapp@sagetelecom.net (B)

Brenda Owens

Director, Call Center Operations (214) 509-2445  
bowens@sagetelecom.net (B)

The toll-free phone number listed below may be given to customers to contact the customer service center.

1-888-449-4940 Residential  
1-877-619-3969 Business